

### **Palace Group Events and Family Shows - FAQ**

- Group orders must be processed through the group sales department via mail (6 Championship Drive, Auburn Hills, MI 48326), fax (248.377.4263), email ([mvanzweden@palacenet.com](mailto:mvanzweden@palacenet.com)) or phone (248.377.8638).
- Orders are processed on a first-come first-serve basis, so please order early.
- All sales are final once payment is made. No exchanges or refunds.
- Children under 2 are free on a lap, unless otherwise noted.
- Parking for most family shows is \$10 per vehicle and \$40 per bus. Discounted parking is available for select shows.
- Wheelchair and limited walking seating are available upon request. Please specify any special needs when placing your order.
- Outside food and beverage are not permitted unless noted.
- Methods of payment include: Check/Money Order, Visa, Master Card, American Express and Discover.
- Checks payable to: The Palace of Auburn Hills.